



## Caron Lanouette Community Benefit Services

Caron Lanouette has extensive experience with start up operations. She specializes in helping hospitals design and develop community benefit programs that are the best fit for them. Having served as the Chair of the Connecticut Hospital Association (CHA) Community Benefit Workgroup she is acutely aware of the extensive and diverse challenges hospitals face in implementing this initiative. With her first hand knowledge and experience as the former Community Benefit Coordinator at St. Francis Hospital in Hartford, CT, as well as consultant for 5 other Connecticut hospitals, Caron works with hospitals to help them plan, organize and set up their Community Benefit programs to comply with the new IRS 990, Schedule H requirements.

The Community Benefit Services she provides include:

- ◆ Working with hospital departments to determine what activities and programs count as Community Benefit
- ◆ Training Reporters, Finance and Facility Coordinators on the Lyon Software CBISA on-line database
- ◆ Compiling the data for and completing the IRS 990, Schedule H
- ◆ Organizing and facilitating committees involved in the Community Benefit project, including Steering and Finance committees
- ◆ Developing in-house staff communications plans and materials
- ◆ Designing and editing annual Community Benefit Reports
- ◆ Evaluating policies related to Community Benefit procedures
- ◆ Tailoring and managing the Lyon Software CBISA on-line database to individual hospital needs

Caron has considerable training on the Lyon Software CBISA database and, most recently, the IRS 990 Schedule H workshops.

Additionally, she is a member of the Association for Community Health Improvement (ACHI) and has actively participated in their national Community Benefit conferences for three of the past four years including the most recent one. She continually updates and expands her community benefit knowledge by attending audio/video conferences and webinars sponsored by ACHI and the Catholic Health Association.

Caron is available to meet with you to assess your hospital's progress and to see how she can help you determine, establish and implement the future direction of your Community Benefit program. She is a "hands-on" consultant who will work either contractually or on an as needed basis.

To contact Caron you can email her at [caronl@comcast.net](mailto:caronl@comcast.net)

Or call her at your convenience at: 860-206-9667 or on her cell phone: 860-212-0725