



Caron Lanouette specializes in helping hospitals to design and develop community benefit programs that meet the IRS Schedule H requirements and are the best unique fit for them. Having served as the Chair of the Connecticut Hospital Association Community Benefit Workgroup she is acutely aware of the challenging and diverse hurdles hospitals face in implementing this initiative. Caron has been a consultant for over three years working with more than a dozen hospitals in the northeast. (References available upon request). Caron's depth of knowledge and wide ranging experience is invaluable in helping hospitals plan, organize and set up their Community Benefit programs to comply with the new IRS 990, Schedule H requirements.

The Community Benefit Services she provides include:

- ◆ Working with hospital departments to determine what activities and programs count as Community Benefit
- ◆ Compiling the data for and completing the IRS 990, Schedule H
- ◆ Facilitating Community Health Needs Assessments (CHNA) as defined by 501(r) and the IRS
- ◆ Evaluating policies related to Schedule H requirements and Community Benefit procedures
- ◆ Organizing and facilitating committees involved in the Community Benefit project, including Steering and Finance committees
- ◆ Developing in-house staff communications plans and materials
- ◆ Designing and editing annual Community Benefit Reports
- ◆ Tailoring and managing the Lyon Software CBISA on-line database to individual hospital needs
- ◆ Tutoring Reporters, Finance and Facility Coordinators on the Lyon Software CBISA on-line database

Caron is a member of the Association for Community Health Improvement (ACHI) and has actively participated in their national Community Benefit conferences for five of the past six years including the most recent one. She will be a presenter of a session at the upcoming conference in Denver. She continually updates and expands her community benefit knowledge by attending audio/video conferences and webinars sponsored by ACHI and the Catholic Health Association (CHA). This past summer she participated in a review and update of the CHA Guide for Planning and Reporting Community Benefit.

Caron is available to meet with you to assess your hospital's progress and to see how she can help you determine, establish and implement the future direction of your Community Benefit program. She is a "hands-on" consultant who will work either contractually or on an as needed basis.

To contact Caron you can email her at caronl@comcast.net OR call her at your convenience eastern time at: 860-206-9667 or on her cell phone: 860-212-0725.